

# What's New in Microsoft 365 May 2024 Updates

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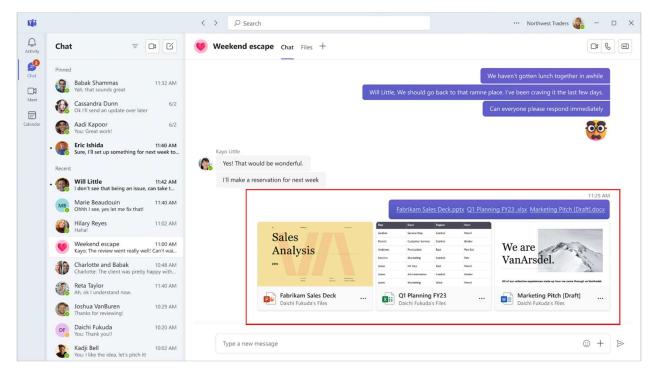


## 1. New file image previews in messages

# **New Feature**

### How this will affect your organization

Coming soon in Microsoft Teams: An enhanced content consumption experience in Teams chats and channels. We are about to release a series of features that will help you to identify, consume, and act on content such as files, lists, and SharePoint pages/posts. In this first release in the series, we will roll out file image previews in chats and channels, to help users better identify a file in the conversation stream. When a file (such as a JPG or PNG image file, a Microsoft PowerPoint file, or a PDF) is attached to a message in chat or a channel, users will see a small image of the file without opening the file.



#### When will this happen:

mid-June 2024 and expect to complete by late June 2024.

2. Draggable Presenter Toolbar when screensharing



# **New Feature**

#### How this will affect your organization

When sharing content during a meeting, presenters can reposition the Presenter Toolbar from its default location at the top of the screen to any other area of the shared screen by moving it to the preferred position.

#### When will this happen:

mid-June 2024 and expect to complete by late June 2024.

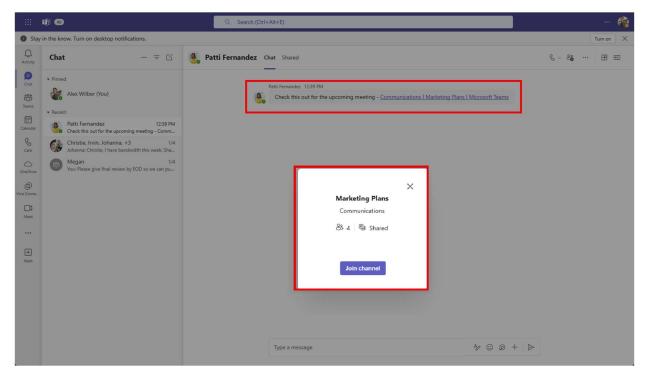
## 3. Ask to join a shared channel with a channel link

## Naming Update

#### How this will affect your organization

In-tenant users who attempt to access a shared channel with a link will be able to request to join the channel. Channel owners will receive the join request and can decide to approve or deny request. Before the rollout, a user who selects a channel with a link receives a You don't have access message.

After the rollout, a user who selects a channel with a link receives will be able to ask to join a channel:



When will this happen:



late June 2024 and expect to complete by late June 2024.

## 4. Unified settings and policies management in Teams admin center

## **New Feature**

#### How this will affect your organization

To simplify Microsoft Teams IT administration, we are introducing a Unified settings and policies management experience in the Microsoft Teams admin center. Now, you'll find the search, locate, and manage settings and policies in one place, which means you won't have to search under multiple locations in TAC to manage Teams for your users, groups, and organization.

::: Microsoft Teams admin ce	Ler O Search	D Copilot	: 🛙 🔹 🛓 🧳 🕸 ? 🤯
=			
Dashboard	Manage settings & policies		On this page
Settings & policies	Control how people collaborate in Teams. Org-wide default settings apply to all users in your organization by defa apply settings to specific people or groups. When someone is directly assigned to a policy, the custom policy take		Find settings and policies
තී Teams 🗸 🗸	default settings. Learn more about Teams settings and policies		Enter a keyword Q
89 Users ∨	Org-wide default settings		Skip to a section Teams & channels (4) External collaboration (2)
🗊 Teams devices 🗸 🗸	Teams & channels (4)		Apps (1) Meetings & events (6)
<ul> <li>B Teams apps ∨</li> <li>Teams opps ∨</li> </ul>	Control team notifications, tags, email integrations, and manage s	settings for shared channels	Messaging (1) Voices (9) Emergency (2)
Policy packages	😤 Team templates Establish consistent structures, settings, and apps across teams w	th templates	Encryption (1)
🕲 Locations 🗸 🗸	Preview features Manage who can use Teams preview features		
:= Planning ~	On Migrating to Teams Set up your upgrade experience from Skype for Business to Team	s	
🔄 Analytics & reports 🛛 🗸			
$\mathbb{Q}$ . Notifications & alerts $\qquad \lor$	External collaboration (2)		
Provide feedback	Guest access Control how guests collaborate with people in your org and what	features they can use in meetings, chats and calling	
··· Show pinned	External access Control how people in your organization can collaborate with ext	ernal users outside your organization	
	Apps (1)		
	Controls how apps are available to user in Teams.		
	Meetings & events (6)		
	Audio conferencing Manage toll and toll-free phone numbers displayed in meeting in	vites	
	Meetings     Choose which features are available in meetings, personalize the	pre-join and lobby experience, and set up cross-cloud relationships	

#### When will this happen:

early June 2024 and expect to complete by early July 2024.

## 5. Microsoft Teams Phone Mobile: New "Call my phone" feature

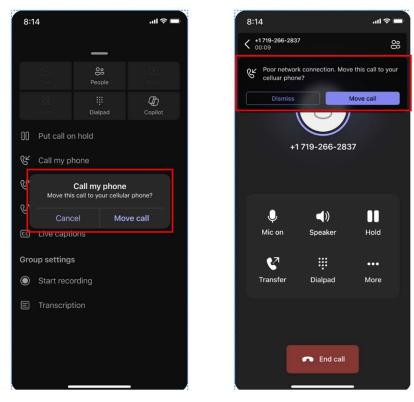
## **New Feature**

#### How this will affect your organization

Coming soon for Teams Phone Mobile (TPM). A new *Call my phone* feature will allow TPM users (iOS, Android) to transfer an active call from the Teams app to their cell phone dialer on their SIM-



enabled device, with no interruption to the call. Teams will use the user's <u>Audio Conferencing</u> <u>Subscription</u> service to connect with the user's cell phone dialer. This rollout will apply to calls to one person (and will not apply to group calls).



#### When will this happen:

early July 2024 and expect to complete by late July 2024.

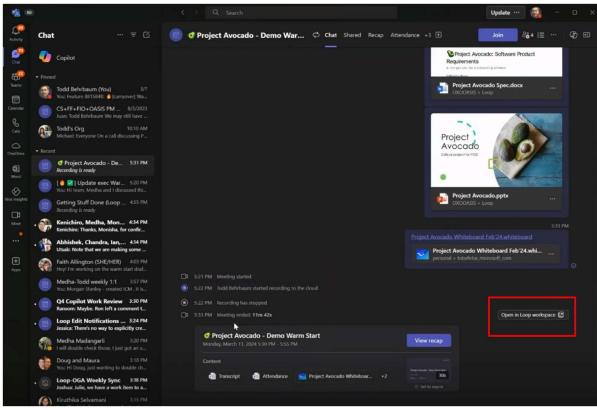
## 6. Auto-create Microsoft Loop workspaces to share meeting content

## **New Feature**

#### How this will affect your organization

Microsoft Teams meeting organizers of recurring meetings will be prompted in the chat to create a Microsoft Loop workspace after their meetings end. The Loop workspace helps gather shared meeting content into a central, durable Loop workspace to enable ongoing collaboration over time. As a recurring meeting series continues, additional content shared in the meeting chat will be added automatically to the initial Loop workspace.





mid-May 2024 and complete by early June 2024.

## 7. New onboarding to teams and channels

## **New Feature**

#### How this will affect your organization

Before this rollout, a team owner could mark a standard channel as *Show for members* while creating the channel or later from the team management page. These channels appeared automatically in the teams and channels list on the left side of the screen for all team members.

After this rollout:

- A team owner will be able to recommend channels for team members to join. This functionality replaces Show for members.
- When joining a new team, team members will see only the *General* channel. On the team onboarding page, additional channels may be tagged as *Recommended* by the team owner. Members can review channel details and opt into channels of interest. This rollout is designed to help team members join the most relevant channels, for a more streamlined experience in Teams.



Activ	<u> </u>	=	Ct Welcome to the Cross team collaboration team! Cross team collaboration 8: 2	
2.	Alex Wilber added you to Cross team collaboration	8:56 AM	Pick the channels you want shown in your channel list.	
6	Megan Bowen added an event Pacific Coffee project kick-off	3/20	All Shown Hidden Sort: A-Z ~ Search channels	
· 🏀	Apr 2, 11:30 AM - 12:00 PM Megan Bowen added an event	3/20	Admin Center	
. 🏀	Design editorial sync Apr 1, 2:30 PM - 3:30 PM Megan Bowen added an	3/20	Engineering team ®	
	Design review Apr 1, 11:00 AM - 12:00 PM		General Recommended Cross team collaboration	Shown
· 🏠	Megan Bowen added an event Digital Offsite Apr 3, 11:00 AM - 5:00 PM	3/20		
. 🏀	Johanna Lorenz added an event Planogram Training Apr 2, 3:00 PM - 4:00 PM	3/20		
· 🏀	Megan Bowen added an event H2 Goals Apr 3, 2:00 PM - 3:00 PM	3/20		
· 🏠	Lee Gu added an event Company All Hands Apr 1, 5:00 AM - 5:30 AM	3/20		
· (🏠	Lidia Holloway added an event Social Media Campaign Apr 1, 7:00 AM - 7:30 AM	3/20		

mid-July 2024 and expect to complete by late July 2024.

# 8. Organizers can manage access to meeting transcripts, recordings, Algenerated recap, and Copilot

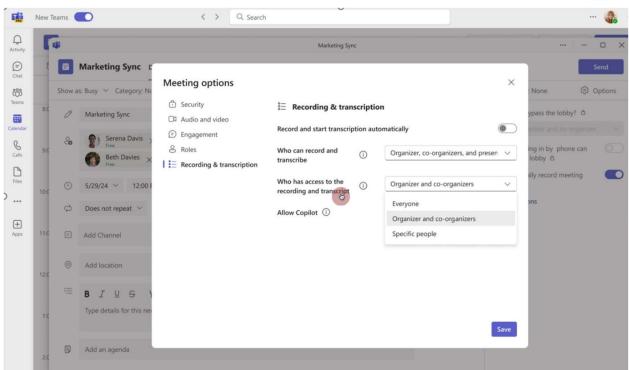
## **New Feature**

#### How this will affect your organization

This new feature is a meeting option that you can access on the *Recording and transcript* tab > *Who has access to the recording and transcript*. Here's how it works:

- 1. Everyone: Anyone with the meeting link or nudged into the meeting has access.
- 2. Organizer and Co-organizers: Only the people who organized the meeting have access.
- 3. Specific People: Besides the organizers, you can choose specific individuals who have access.





early June 2024 and expect to complete by mid-June 2024.

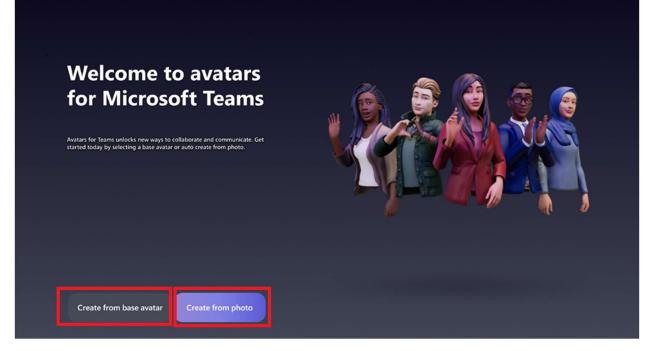
## 9. Create avatars from photo

## **New Feature**

#### How this will affect your organization

In Microsoft Teams, you will be able to take or upload a photo and let our AI-enabled technology generate your digital avatar.





Public Preview: We will begin rolling out early June 2024 (previously mid-May) and expect to complete by late June 2024 (previously mid-June).

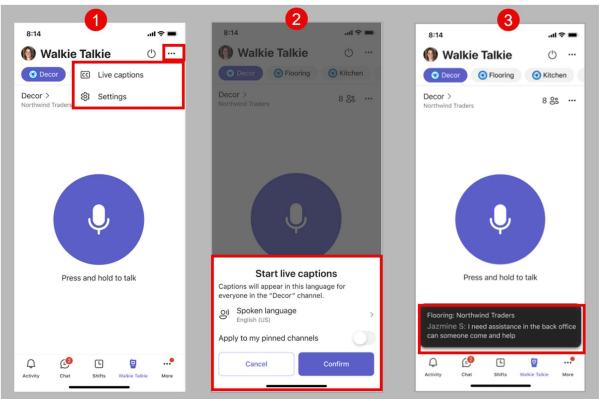
## 10. Closed captions in the Walkie Talkie app

## **New Feature**

#### How this will affect your organization

In a busy frontline work environment, it can be challenging to hear Walkie Talkie transmissions. To address this, we're launching live closed captions for any audible transmission in the Walkie Talkie app in Teams





early June 2024 and expect to complete by late June 2024.

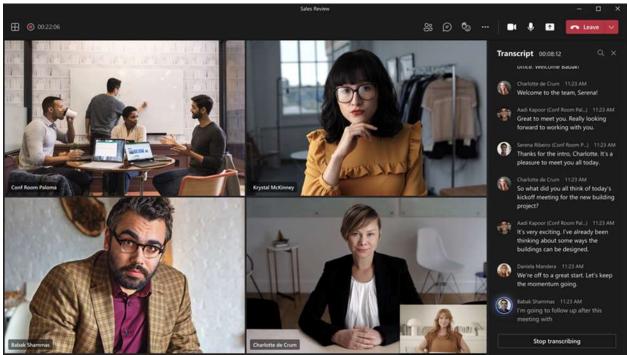
## 11. Speaker recognition and attribution for all Teams Rooms

## **New Feature**

#### How this will affect your organization

With speaker recognition, Teams Rooms on Windows can identify speakers during live transcription in shared meeting rooms, ensuring clear and precise voice capture for every participant. This allows you to effortlessly track who said what during the meeting through intelligent meeting recap and Copilot.





mid-June 2024 and expect to complete by late June 2024.

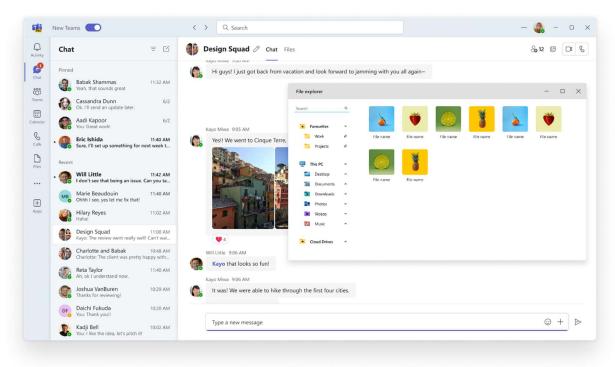
## 12. Custom emojis and reactions

## **New Feature**

#### How this will affect your organization

In Microsoft Teams, users will be able to add their own custom emojis and reactions by uploading an image or GIF file, and their emojis and reactions will be accessible to all users in the tenant alongside the standard Teams emojis and reactions. Up to 5,000 custom emojis can be added per tenant.





early July 2024 and expect to complete by late July 2024.



# 1. Changes for updating the Windows Mail and Calendar apps to the new Outlook for Windows

## **New Feature**

#### How this will affect your organization

Microsoft is transitioning the default Windows Mail and Calendar apps to the new Outlook for Windows. Changes include updating Taskbar and Start menu pins, Desktop shortcuts, and relocating the toggle to switch back to Mail & Calendar within the new Outlook settings.

1. Windows 10 and Windows 11 users in your organization who have the Mail app pinned to the Taskbar and/or Start menu will see the pins replaced with new Outlook, if they get new Outlook



freshly installed on their device. Mail app shortcuts on the Desktop will also be replaced with the new Outlook app in this scenario.

2. Users who are migrated into new Outlook from the Mail & Calendar applications will still have the ability to go back to those applications, like they can today. They will need to click the button in Settings > General > About Outlook, rather than clicking on the toggle in the Ribbon.

#### When will this happen?

early June 2024 and expect to complete by mid-June 2024.



## 1. Archive feature for inactive sites on SharePoint

## **New Feature**

#### How this will affect your organization

Microsoft 365 will have a new feature to archive inactive sites on SharePoint. This archive feature will save on storage costs exceeding the quota limit.

SharePoint adm	in center × +	~					
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Active sites Archived Sites		$\bigcirc$ Site name $\uparrow \lor$	url $\sim$	Microsoft Teams	Sites archived more than 7 days Learn more about Microsoft 36	s ago can be reactivated for a fee. S Archive	
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Policies	$\sim$	Admin	:/sites/Admin		Adele Team	6 GB	January 25, 2019 (UTC)
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o Advanced	~	Aquisitions	:/sites/Aquisitions				
		AudienceTargeting	:/sites/AudienceTargeting				
Classic SharePoint ad	min center	Benefits	:/sites/Benefits	uß			
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Data Migration		Buildings	:/sites/Buildings	16			
		Campaign	:/sites/Campaign				
		Central	E/sites/Central				
		Communication site	E https://pharmateck.sharepoint.com				
		Communications	:/sites/Communications				
		Competitive analysis team	:/sites/Competitiveanalysisteam				
		Conference	:/sites/Conference				
		Consumer Retail	:/sites/ConsumerRetail				
		Consoto Bank Merger	:/sites/ContosoBankMerger				
		Contoso Brand	:/sites/ContosoBrand				
		Contoso News	:/sites/ConsotsoNews		Archive		

When will this happen?



late April 2024 and expect to complete by mid-May 2024

# 2. SharePoint document libraries: Improved Version history controls

# **New Feature**

### How this will affect your organization

We are introducing new version controls that help admins and content owners reduce storage footprint driven by low value file versions. Previously, document library owners could set countbased version limits at the library level. With this rollout, we are introducing new automatic version limits that consider important factors such as age and restore probability to offer more intelligent version deleting options. We're also adding manual settings for version expiration and count limits.

- Admin documentation: Overview of Version History Limits for Document Libraries and OneDrive
- End user documentation: Enable and configure versioning for a list or library

#### When will this happen?

late August 2024 and expect to complete by mid-October 2024.



## 1. New suggestions for including your Microsoft 365 content in Callouts

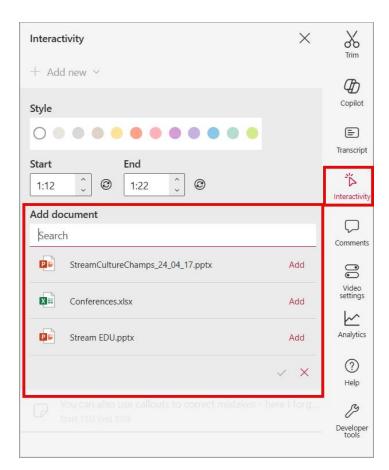
## **New Feature**

#### How this will affect your organization

Before this rollout, users do not receive suggestions in the *Interactivity* feature for relevant documents resources to add to their videos. They must leave Stream to search for resources.

After the rollout, users will receive suggestions from the Interactivity feature. For example, a user who is making a video presentation can use the Interactivity feature to add a Callout that links to their PowerPoint deck, Word document, or other reading material.





mid-June 2024 and expect to complete by mid-July 2024.



## 1. Platform single sign-on (SSO) has arrived for macOS device enrollment

## **New Feature**

## How this will affect your organization

Platform SSO is a win for security and productivity alike. From a security standpoint, SSO integrates with Apple's Secure Enclave technology. This means that organizations can enable phishing-resistant, hardware-bound, passwordless authentication on Mac through Intune. For organizations implementing Zero Trust, this is a big win, especially since Intune is cloud native.

End users get a more seamless out-of-the-box experience, now needing only one set of credentials, their Entra ID password, to set up their device.



Full Announcement: What's new in Microsoft Intune May 2024 | Microsoft Intune Blog

When will this happen?

Public Preview (now)

# 2. Windows Autopilot device preparation

# **New Feature**

#### How this will affect your organization

Upgrades to the Windows autopilot service including combined profiles for device preparation, revised reporting, and enhanced end-user experience

Full Announcement: Windows deployment with the next generation of Windows Autopilot | Microsoft Intune Blog

Microsoft Intune admin center							
Home > Devices   Enrollment > Device preparat	tion policies >						
Create profile Windows Autopilot device preparation policies							
Deployment mode	Single user $\checkmark$						
Deployment type	User driven $\checkmark$ *						
Join type	$^{*}$ Azure AD joined						
User account type	Standard User						
Out-of-box experience settings	^						
Minutes allowed before showing installation error	30						
Custom error message	Contact your oganization's support *						
Allow users to skip setup after multiple attempts	Yes						
Show link to diagnostics	Yes						

When will this happen?

GA



# 3. Win32 app supersedence

# **New Feature**

### How this will affect your organization

After you add a Win32 app to Intune, you can use Intune to create one or more supersedence relationships between apps. In general, supersedence is where you update or replace something. In Intune, supersedence enables you to update and replace existing Win32 apps with newer versions of the same app or an entirely different Win32 app. This article provides an overview of the supersedence feature.

More Info: Add Wi	n32 app supersedence	- Microsoft Intune	Microsoft Learn

Microsoft Endpoint Manager a	admin center				tĢ Ω ⊗	?©	2
« frome	Home > Apps > Add App						×
Dashboard All services	Windows app (Win32)	Program Pagu	irements V Detection	rules 🗸 Dependencies 📧 Superseder	7 Assignments	Review + create	
* FAVORITES	When you supersede an app	plication, you can specify wh		placed. To update an app, disable the	Assignments	Review + Greate	
Apps     Endpoint security     Reports	Apps that this app wil	l supersede					
Users	Name No results.	Publisher	Version	Uninstall previous version			
<ul> <li>Tenant administration</li> <li>Troubleshooting + support</li> </ul>	+ Add						
	Previous Next						

## When will this happen?

GA

# 4. Windows update distribution report

# **New Feature**

#### How this will affect your organization



Now, a new Windows update distribution report within Intune provides easy-to-read information on what quality updates are running on which devices. To access the new report, navigate to **Reports**, select **Windows updates**, and select **Windows Update Distribution Report**.

More Info: Use Windows Update for Business reports for Windows Updates in Microsoft Intune - Microsoft Intune | Microsoft Learn

### When will this happen?

GA



## 1. Team Copilot

## **New Feature**

### How this will affect your organization

**Team Copilot** expands Copilot beyond a personal assistant to **act as a valuable team member** participating and contributing along with the team. And of course, you're always in control assigning tasks or responsibilities to Copilot so the whole team can be more productive, collaborative, and creative, together. It's available where you collaborate—in <u>Microsoft Teams</u>, Microsoft Loop, Microsoft Planner, and more

Full Announcement: <u>New agent capabilities in Microsoft Copilot unlock business value | Microsoft</u> <u>365 Blog</u>

When will this happen?

Later 2024

## 2. Agents: New custom copilots that automate business process

## **New Feature**

#### How this will affect your organization

There are efficiencies to be gained and new value to unlock across every business process—and no two are the same. We're announcing new capabilities in <u>Microsoft Copilot Studio</u> to build **custom copilots that act as agents** that work independently under your direction to:



- Automate long-running business processes.
- Reason over actions and user inputs.
- Leverage memory to bring in context.
- Learn based on user feedback.
- Record exception requests and ask for help.

*Full Announcement:* <u>New agent capabilities in Microsoft Copilot unlock business value | Microsoft</u> <u>365 Blog</u>

#### When will this happen?

Later 2024

# 3. Microsoft Copilot for Microsoft 365 experiences available in classic Outlook for Windows and New Outlook

## **New Feature**

#### How this will affect your organization

Microsoft Copilot for Microsoft 365 chat experience is coming to classic Outlook for Windows. Users with a Copilot for Microsoft 365 license will see the Copilot icon on the left app bar in classic Outlook for Windows. Chat with Copilot in Microsoft Outlook. In this version, Microsoft Copilot in Outlook will be graph grounded, meaning that it will have the ability to respond based on find information and documents inside your organization that are stored in the Microsoft cloud. This rollout applies to new Outlook for Windows and Outlook on the web.



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)		- <b>O</b>		
		Copilot		
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	Holp me create Orate a blog post for a product emportrament based on 'Ba' INF	Ask about people Wh0 8 (person) ?	Which new?     What's new?     What's the latest from _person     organised by enable, chets, and     Sec?	
	DK, what can I help with? Try one of t	he examples or enter your own prompt.		
			View prompts	
	/ lets you reference people, files, and more 0 / 2000 S Add people, files, and more for		e = >	

Old Outlook: mid-June 2024 to Current Channel and finish by late June 2024.

New Outlook: early May 2024 and expect to complete by mid-May 2024

# 4. The Microsoft Copilot Dashboard in Viva Insights will become available with Copilot for Microsoft 365

# **New Feature**

## How this will affect your organization

In the coming months, the <u>Microsoft Copilot Dashboard</u> will become available to all Copilot for Microsoft 365 customers at no additional cost and will not require a Viva or Viva Insights license.



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Microsoft Copilot Dashboard		]] Shee gluma y 🛛 😰
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Copilot licensed employees ©	Active Copilot users	C
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Breakdown of Copilot usage by app		
Explore how your employees used key Copilot features over th	e given time pariod.	
Active Copilot users per app		
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early July 2024 and expect to complete the rollout by late September 2024.

# 5. Copilot assisted hours update in Microsoft Copilot dashboard

## **New Feature**

#### How this will affect your organization

We are rolling out an update for <u>Copilot assisted hours</u> in the Microsoft Copilot Dashboard. For customers with a Viva or a Viva Insights subscription, the Copilot Dashboard will provide a breakdown of employees' actions in Copilot that contribute to their company's total Copilot assisted hours. There is no change to the existing metric calculation. Customers will have the additional ability to view the underlying details for Copilot assisted hours with this change.

			R Tech Rive
← Back to Home		U View glossary	译 Share ~
Microsoft Copilot Dashboard         This data represents 2,518 (71%) of 3,541 Copilot licensed er         Readiness       Adoption         Impact       Learning         Scope:       Your group         Law Organizations (All)       Impact			
Active Copilot users ①	Copilot actions taken ①	Copilot assisted hours 💿	
2,267	80,411	13,949 hours How do we estimate this?	

GA

# 6. Use Draft with Copilot in Microsoft Word based on text, list, or table selections

## **New Feature**

## How this will affect your organization

Users can use Draft with Copilot in Microsoft Word with the on-canvas Copilot menu when selecting text, a list, or a table to generate new content from Microsoft Copilot for Microsoft 365 and engage in a more interactive experience.

## When will this happen?

late April 2024 on web, in early June 2024 on Win32 and Mac, and in early July on iPad. Rollout is expected to complete by early August 2024.

# 7. Shifts plugin in Microsoft Copilot for Microsoft 365

## **New Feature**

## How this will affect your organization

Within Microsoft Teams, Microsoft Copilot for Microsoft 365 users can now leverage the Shifts plugin to get information about their teams' open shifts, shifts, and scheduled time off.

For more information, see <u>Manage Plugins for Copilot in Integrated Apps</u>.

## When will this happen?

early June 2024 and expect to complete by late June 2024.



# 8. Generative AI: Hub in public preview

# **New Feature**

### How this will affect your organization

Al fuels innovation and productivity but also poses risks – organizations are concerned about the risky Al use and sensitive data loss through Al apps. The Al hub is a central location in Microsoft Purview that helps organizations secure data in Al, including Microsoft Al applications such as Copilot for Microsoft 365 and non-Microsoft Al applications. With this set of capabilities, organizations can safely adopt Al without having to choose between productivity and protection.

	WOODGROVE Microsoft Purview	💽 New Microsoft Purview portal 🔗 🎯 ? 😿
=	Sensitive interactions	Sensitive interactions per app
ŵ	Sensitive data shared with all AI assistants grouped by sensitive information type	Total number of prompts containing sensitive data shared with all Al assistants.
2		Copilot
0		Google Band
89		
125		Bing Chat
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8	3111	ChatGPT 1.8k
G	Targeted harassment     Threat     Money laundering     Stock manipulation     Unauthorized disclosure	Copyal L3k V

## When will this happen?

Public Preview: early May 2024 and expect to complete by early May 2024.

General Availability (Worldwide): mid-November 2024 and expect to complete by late November 2024.



# 9. Introducing Copilot+ PCs

# **New Feature**

## How this will affect your organization

Today we <u>announced a PC for the Al era</u>: the Copilot+ PC. These business-ready devices utilize powerful new silicon with a neural processing unit (NPU) capable of more than 40 trillion operations per second. As Secured-core PCs that come with the Microsoft Pluton security processor, Copilot+ PCs enable organizations of all sizes to benefit from advanced Al and hardware-based security. Like all new Windows 11 devices, Copilot+ PCs are easy to deploy and manage, compatible with your existing technology, and designed to be secure by default.

Copilot+ PCs offer new features that help organizations of all sizes to increase productivity and enhance communication, including:

- Recall, which enables you to find mission-critical information faster
- Live captions with real-time translation for video calls, recordings, and streamed content
- Windows Studio Effects to help people put their best face forward in video calls and minimize distraction

## When will this happen?

Later this year



## 1. Organizational messages (Preview)

## **New Feature**

#### How this will affect your organization

Organizational messages (preview) that will enable you to create and deliver short-form communications to people in your organization through the Microsoft products they use every day, like Microsoft Windows 11 or Microsoft 365 apps.



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Organizational messages	Message name	Statu	tus	Location	Objective	Start date	Total messages seen	Total clicks	Clickthrough rate
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Security	Device Features 03/01	: 0	Active	Windows taskbar	Productivity	2/28/2024	1037	122	11.76%
Azure Active Directory	Security Warning	: 0	Completed	Windows notification area	Service Health	12/25/2023	912	201	22.03%
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early May 2024 and expect to complete by late May 2024.

## 2. MFA required for Azure

## **New Feature**

#### How this will affect your organization

Starting July 2024, Microsoft is requiring Multifactor authentication (MFA) for all Azure users.

Partner Center Announcement: May 2024 announcements - Partner Center announcements | Microsoft Learn

## 3. Releasing newer version of Security Alert API

## **New Feature**

#### How this will affect your organization

As a partner in the Cloud Solution Provider (CSP) program, you're responsible for your customer's Azure consumption; therefore, it's important that you're aware of any anomalous usage in your customer's Azure subscriptions. Use Microsoft Graph partner security alert API to detect patterns of fraudulent activities and misuse in Azure resources to help reduce your exposure to online



transaction risks. Mitigating and responding to the alerts within 24 hours can significantly minimize the financial loss that your customers might incur during the compromise.

API Docs: Use the partner security alert API in Microsoft Graph (preview) - Microsoft Graph beta | Microsoft Learn

PC Announcement: May 2024 announcements - Partner Center announcements | Microsoft Learn

# 4. Public preview: External authentication methods in Microsoft Entra ID

# **New Feature**

## How this will affect your organization

External authentication methods can be used to satisfy MFA requirements from Conditional Access Policies, Privileged Identity Management role activation, Identity Protection risk-based polices and Microsoft Intune device registration. They're created and managed as part of the Entra ID authentication methods policy. This gives consistent manageability and experience with the built-in methods. You'll add an external authentication method with the new "Add external method" button in the Entra Admin Center authentication methods management.

Some of you might be familiar with <u>custom controls</u>. External authentication methods are the replacement of <u>custom controls</u>, and they provide several benefits over the custom controls approach. These include:

- 1. External authentication method integration, which uses industry standards and supports an open model
- 2. External authentication methods are managed the same way as Entra methods
- 3. External authentication methods are supported for a wide range of Entra ID use cases (including PIM activation)