



What's New in Microsoft 365 March 2025 Updates

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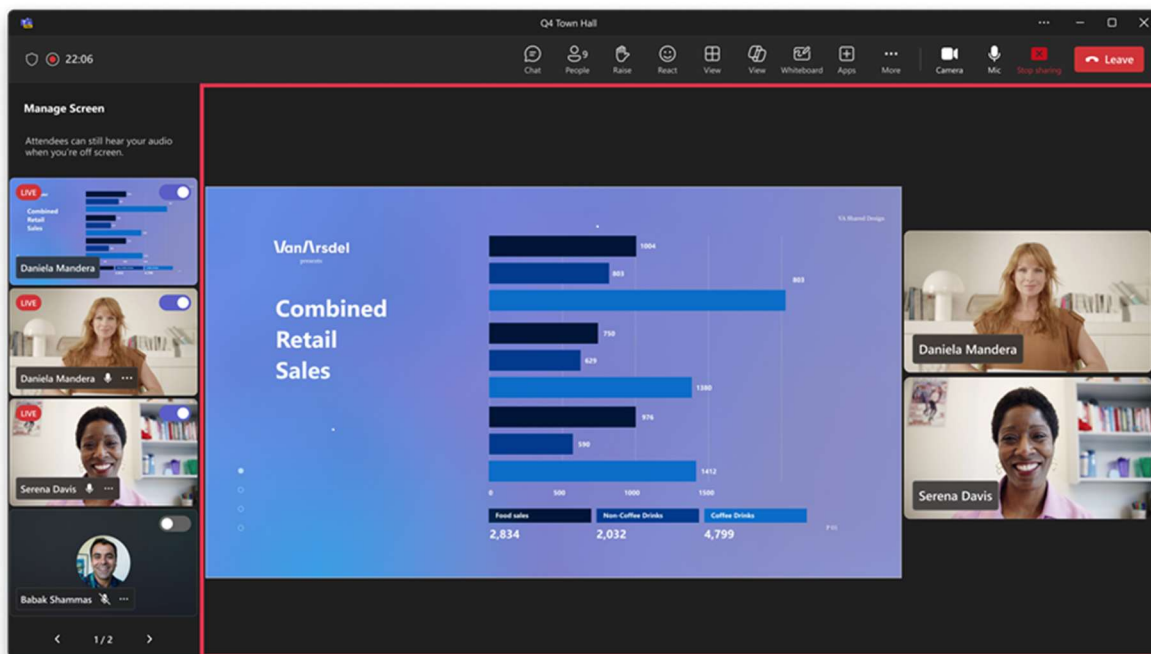
Teams Updates

1. Control when shared content is visible to attendees in "Manage what attendees see"

New Feature

How this will affect your organization

Currently, when a presenter shares content, it is automatically displayed for attendees. With this update, shared content will first appear in the Manage screen's left panel alongside other presenters. An organizer or presenter must manually bring it on screen, providing greater control over the attendee experience and preventing unintended interruptions.



When will this happen:

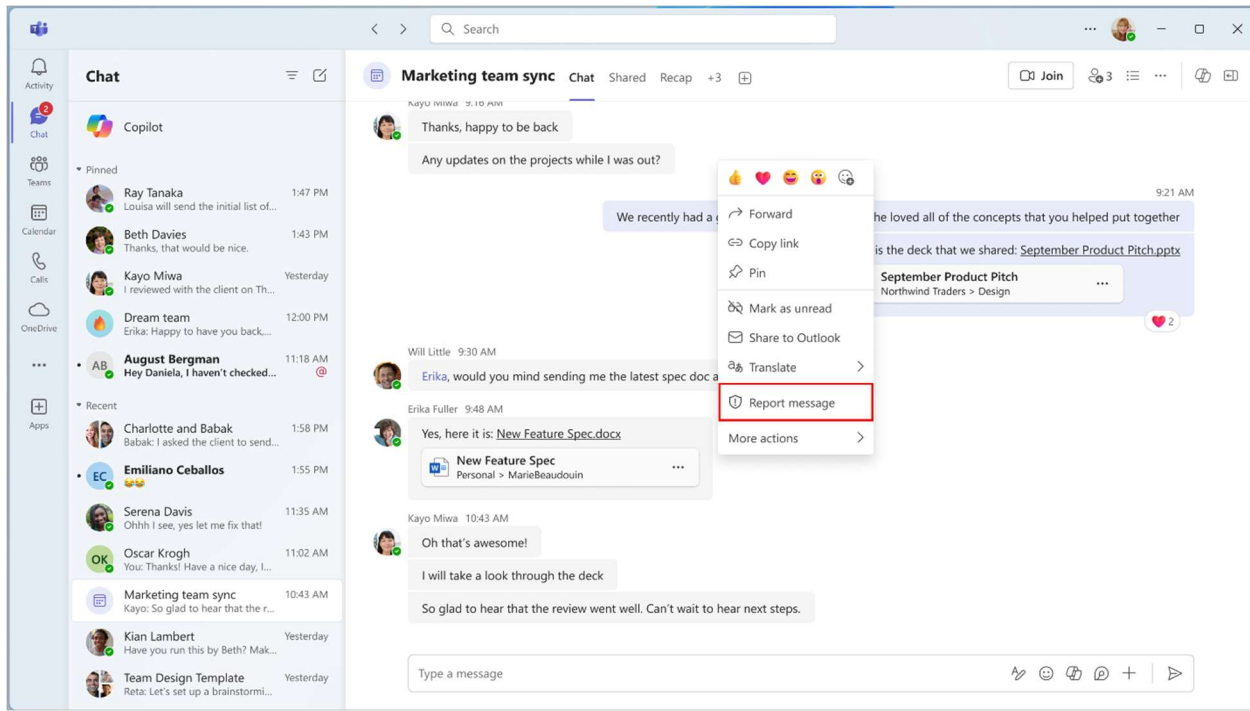
mid-April 2025 and expect to complete by late April 2025.

2. Users can report security concerns involving external collaborators

New Feature

How this will affect your organization

Microsoft Teams users will be able to report security risks and concerns with external users outside your organization in one-on-one chats, group chats, and meeting chats.



When will this happen:

early May 2025 and expect to complete by mid-May 2025.

3. Live chat: Generally available now in the US, rest of world by end of March

New Feature

How this will affect your organization

Live chat in Microsoft Teams enables small businesses to provide quick and helpful customer service by allowing website visitors to chat directly with their team in Teams. To use Live chat, companies are limited to a maximum of 25 users.

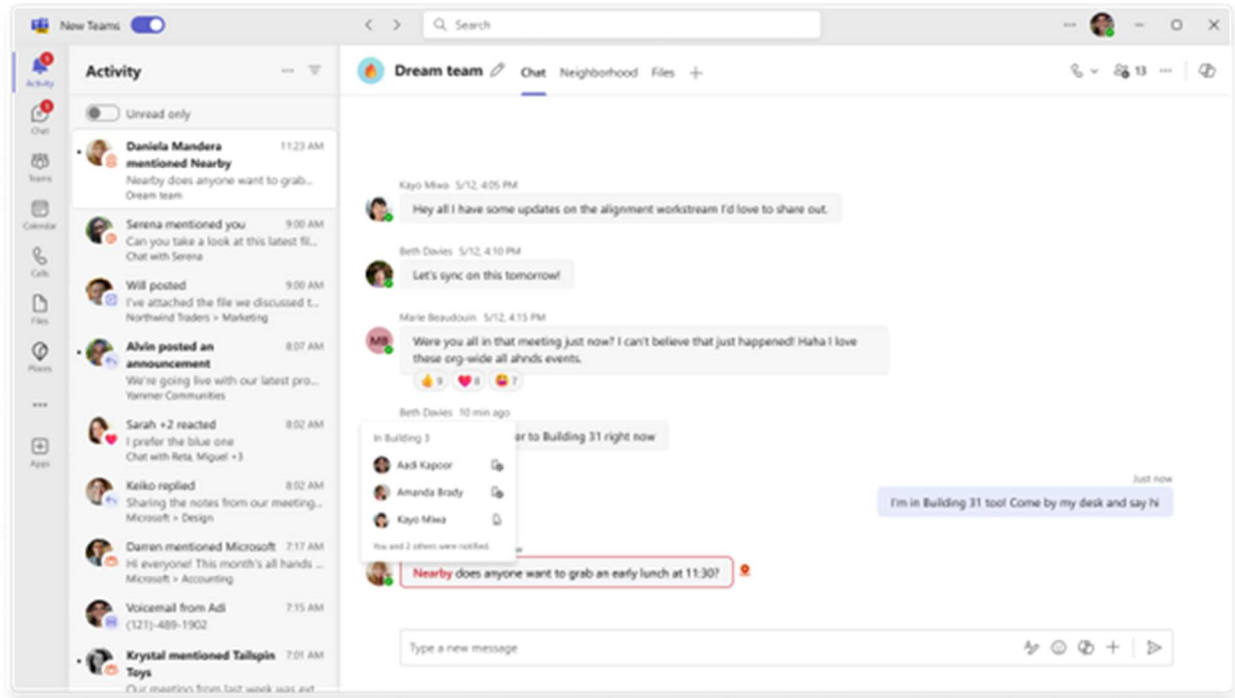


4. Chat @nearby

New Feature

How this will affect your organization

You can now connect with colleagues who are physically nearby via Teams chat using @nearby. By showing which colleagues are nearby, this feature can help to spur impromptu in-person connections, such as scheduling a spontaneous lunch or meeting up for a quick chat.



When will this happen:

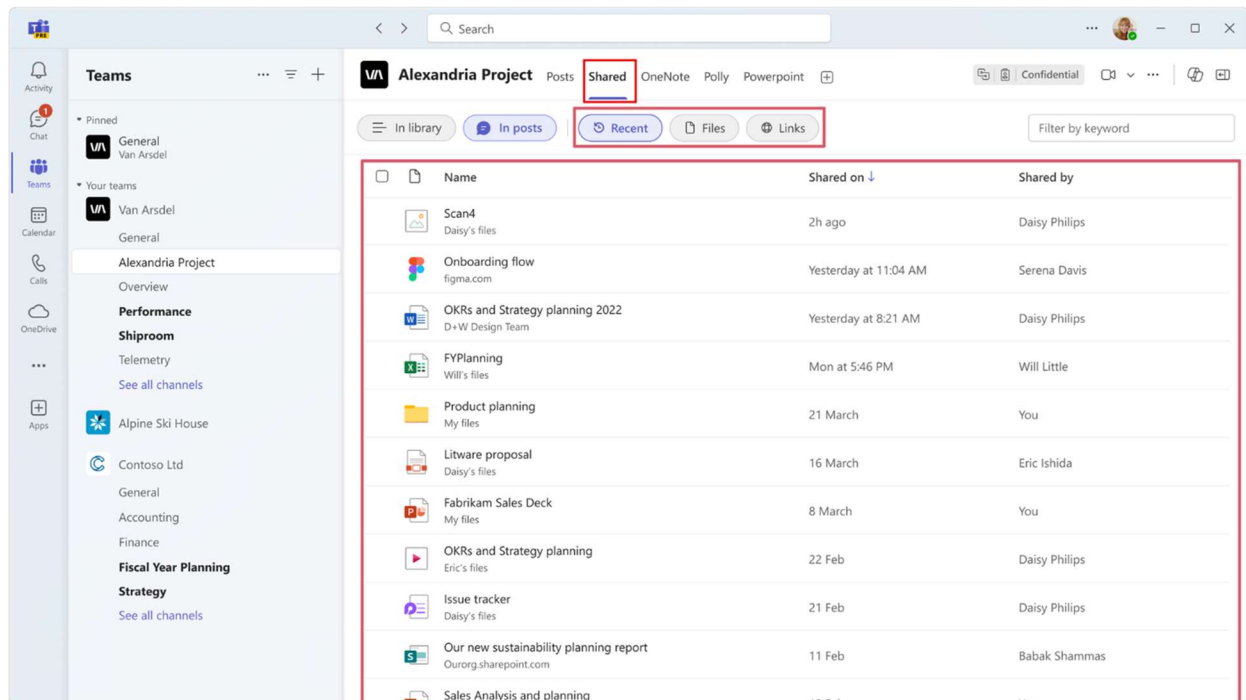
public preview in April

5. In channels, the "Shared" tab (formerly the "Files" tab) will have new capabilities

New Feature

How this will affect your organization

After this rollout, users can still work with files and folders in the Microsoft SharePoint document library linked to the channel. All existing functionality in the Files tab will be available in the In library view of the Shared tab in channels.



When will this happen:

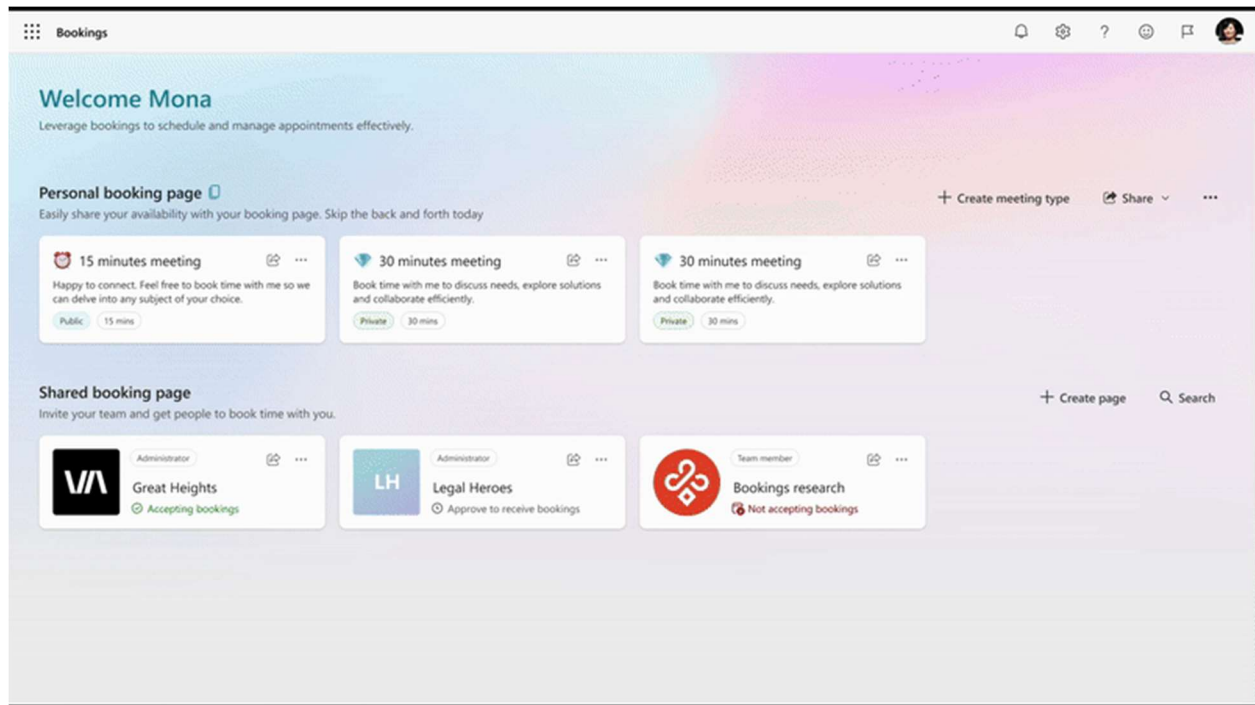
mid-May 2025 and expect to complete by mid-June 2025.

6. Microsoft Bookings: New Queue functionality to manage appointments for Teams Premium users

New Feature

How this will affect your organization

Queue is a powerful feature that provides real-time visibility and control over incoming appointments. Queue provides schedulers and admins with a consolidated view of each day's appointments in chronological order for the booking pages they manage, so they can better manage the load of incoming appointments and reassign delayed appointments to available staff. Staff can also self-serve on busy days by assigning the unassigned appointments to themselves, helping to balance workloads across teams or specific services. Users can send SMS and email reminders from the queue view and keep customers informed, helping to enhance overall transparency and ensure a smooth appointment experience for everyone involved.



When will this happen:

mid-April 2025 and expect to complete by late April 2025.



Outlook Updates

1. "Automatically dismiss reminders for past events" will be on by default for Reminder window users

How this will affect your organization

The existing Reminder feature in new Microsoft Outlook for Windows pops up over the user's email or calendar to let them know a scheduled event is about to start. We plan to enable the "Automatically dismiss reminders for past events" option for all users, which will stop reminders from popping up for events that have already passed.

When will this happen:

late April 2025 and expect to complete by early May 2025.

2. Transition from the Microsoft Report Message or the Report Phishing add-ins

How this will affect your organization

The Report Message add-in and Report Phishing add-in are now in maintenance mode, which means we will not make improvements to them. The add-ins will remain functional until we eventually retire them. Any new improvement requests for the add-ins will be rejected. Learn more: [Transition from Report Message or the Report Phishing add-ins - Microsoft Defender for Office 365 | Microsoft Learn](#) (includes Frequently Asked Questions).

If you have the Report Message add-in and Report Phishing add-in, users will see two reporting options in Outlook: The Report Message add-in and the built-in *Report* button. It is not possible to remove the built-in *Report* button and keep the Report Message add-in. Learn more about [removing the add-in](#).

If you are using a third-party add-in, end users might see two reporting options in Outlook. Follow these steps to remove the in-built report button:

1. Go to Microsoft Defender > [User reported settings](#)
2. Select *Monitor reported messages in Outlook*.
3. Select *Use a non-Microsoft add-in button*.
4. In the *Reported message destination* section, configure these options:
 1. For *Send reported messages to*;, select one of these values:
 - *My reporting mailbox only*
 - *Microsoft and My reporting mailbox*
 2. For *Add an Exchange Online mailbox to send reported messages to*;, specify an existing internal reporting mailbox to hold user reported messages from the third-party add-in.

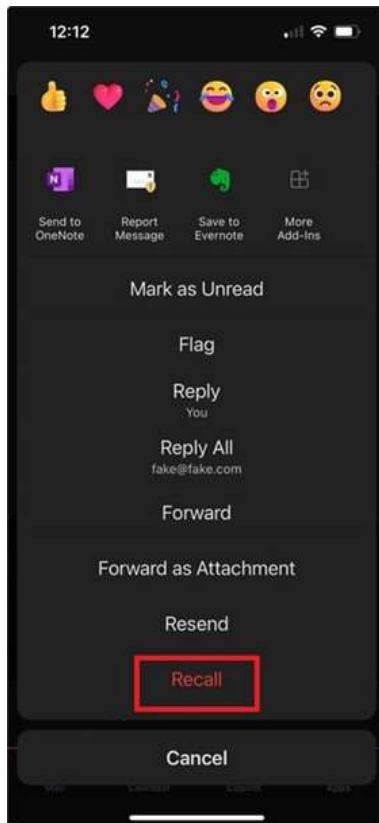
When will this happen:

GA

3. Message recall in the Outlook app for iOS and Android

How this will affect your organization

Users will have the option to request a recall attempt for a sent email. This feature provides an additional layer of control for users who need to retract emails sent in error.



When will this happen:

early March 2025 and expect to complete by late March 2025.

4. New Microsoft Outlook for Windows: Bulk import of .eml files

How this will affect your organization

The bulk import of .eml files will be enabled by default in new Outlook for Windows. This feature allows users to import multiple .eml files at once, simplifying the process of migrating or consolidating email data.

To bulk import .eml files:

1. Go to *Settings > General > Import*.

2. Select *Start import*.
3. Select the folder that contains the .eml files.
4. Select the destination account and folder.
5. Select *Import*.

When will this happen:

mid-March 2025 and expect to complete by late March 2025.

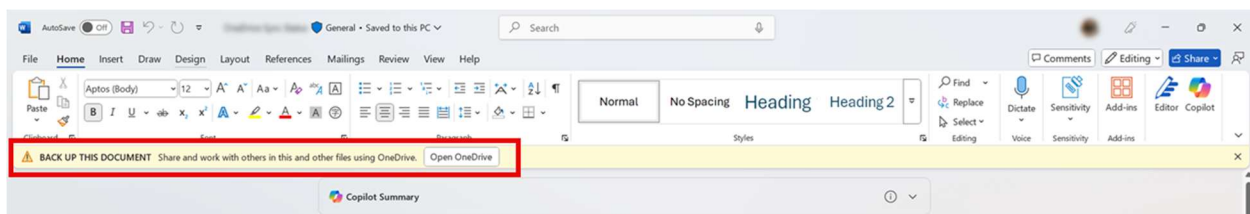


M365 Apps Updates

1. We will prompt users to back up their files in Microsoft OneDrive

How this will affect your organization

If your organization still has users who are not enrolled in KFM, the message ("BACK UP THIS DOCUMENT: Share and work with others in this and other files using OneDrive") will encourage them to do it while using familiar desktop apps. After users select the Open OneDrive button, they can select the folders they want to back up in OneDrive:



When will this happen:

early April 2025 and expect to complete by early May 2025.

2. Microsoft OneDrive: New naming convention for folder shortcuts

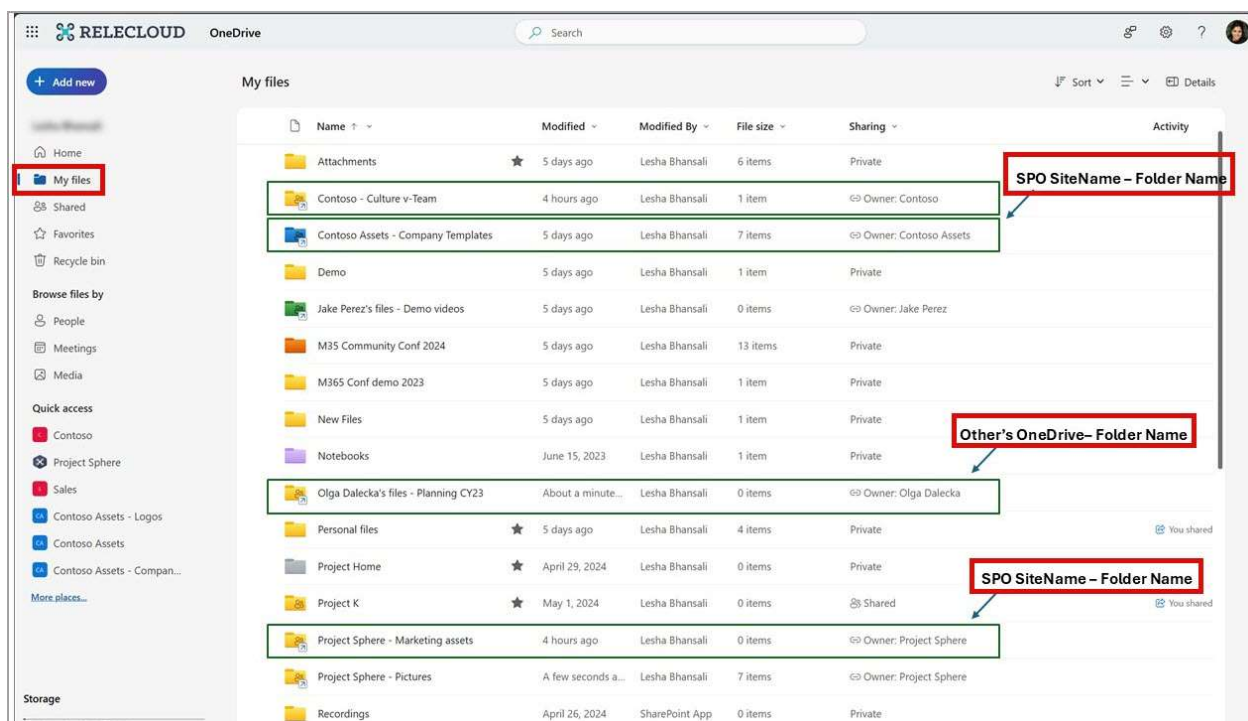
How this will affect your organization

After this rollout, any new folder shortcuts you add to your OneDrive > *My Files* will follow the new naming convention. For example:

- If you go to a SharePoint site named *Marketing Team* and create a shortcut to a folder named *Project File*, the shortcut will appear as *Marketing Team – Project Files* in your OneDrive > *My Files*.
- If you add a shortcut to a folder named *Blog post* from Mona Kane's OneDrive, the shortcut will appear as *Mona Kane's files – Blog post* in your OneDrive > *My Files*.

Key points

- The new naming logic will apply only to new shortcuts added after this rollout.
- Existing shortcuts will retain their current names.
- This change will be reflected in OneDrive for the web, OneDrive for iOS/Android, Microsoft File Explorer, Mac Finder, and Microsoft Teams.
- This change will be available by default.



When will this happen:

mid-March 2025 and expect to complete by mid-April 2025.



Entra Updates

1. "Require approved client app" control in Microsoft Entra Conditional Access will be retired in March 2026

EOL

How this will affect your organization

We recommend utilizing the "Require application protection policy" grant control, which provides the same data loss and protection with additional benefits.

2. Updated "More information required" user interface during authentication method registration

How this will affect your organization

To make the language more friendly and relevant for all users, we will update the user experience for "More information required" during authentication method registration.

When will this happen:

early March 2025 and expect to complete by late March 2025.



Microsoft Admin

1. New Exchange Online Tenant Outbound Email Limits

New Limits

How this will affect your organization

To reduce the risk of misuse and abuse of Exchange Online resources and ensure service availability for all users, we'll soon introduce new tenant-level outbound email limits, known as the Tenant External Recipient Rate Limit or TERRL. The TERRL restricts the number of external recipients a tenant can send

email to per day. If the limit is exceeded further messages sent to external recipients from the tenant will be blocked until the volume for the last 24 hours drops below the quota. A tenant's TERRL quota is calculated based on the number of email licenses a tenant has purchased. Here is the formula used to calculate a tenant's quota:

$$500 * (\text{Purchased Email Licenses}^{0.7}) + 9500$$

To help admins plan and track their outbound email volume, you'll find a new report in the Exchange admin center: *EAC > Reports > Mail flow > Tenant Outbound External Recipients Rate*. This report shows the current volume of external recipients, your tenant's daily quota, how much of the quota is used, and the number of recipients that were blocked if the limit was exceeded. The report will also show if enforcement for the limit is enabled or disabled. For example, for tenants who have more than 500 email licenses it will show "Disabled" until May 1st, the day we'll start to enable enforcement for tenants who have more than 500 licenses.

When this will happen:

This change will roll out in progressive stages over the month of March as per the following rollout schedule:

Phase	Enable enforcement for tenant group	Rollout start date
1	Tenants with <= 25 email licenses	April 3, 2025
2	+ additional tenants with <= 200 licenses	April 10, 2025
3	+ additional tenants with <= 500 licenses	April 17, 2025
4	+ all remaining tenants	May 1, 2025

2. Microsoft 365 E5 Security is now available as an add-on to Microsoft 365 Business Premium

New Add-On

How this will affect your organization

E5 Security brings new security value on top of Business Premium with Microsoft Entra ID Plan 2, Microsoft Defender for Identity, Microsoft Defender for Endpoint Plan 2, Microsoft Defender for Office 365 Plan 2, and Microsoft Defender for Cloud Apps.

Full Announcement: <https://techcommunity.microsoft.com/blog/microsoft365businessblog/microsoft-365-e5-security-is-now-available-as-an-add-on-to-microsoft-365-busines/4388436>



When will this happen:

GA



Microsoft Copilot

1. Interpreter agent in Teams meetings

New Feature

How this will affect your organization

The Interpreter agent allows each user to enable real-time speech-to-speech interpretation in multilingual Teams meetings so they can speak and listen in the language of their choice, instantly overcoming language barriers.

Users can opt-in to have Interpreter simulate their voice, helping others identify them more easily and follow the conversation more naturally. Alternatively, users can opt to choose from a set of default voices.

When will this happen?

late March 2025 and expect to complete by early April 2025..

2. Users can search Copilot Chat sessions

New Feature

How this will affect your organization

Before this rollout: Users can only skim and scroll through their Copilot chat sessions to find a desired session.

After this rollout: Users will be able to type keywords to search their chat sessions. As a user begins typing, session results will appear based on the keyword(s), and users can select the session that corresponds to their search.

When will this happen?

early April 2025 (previously early March) and expect to complete the rollout by mid-April 2025 (previously mid-March).

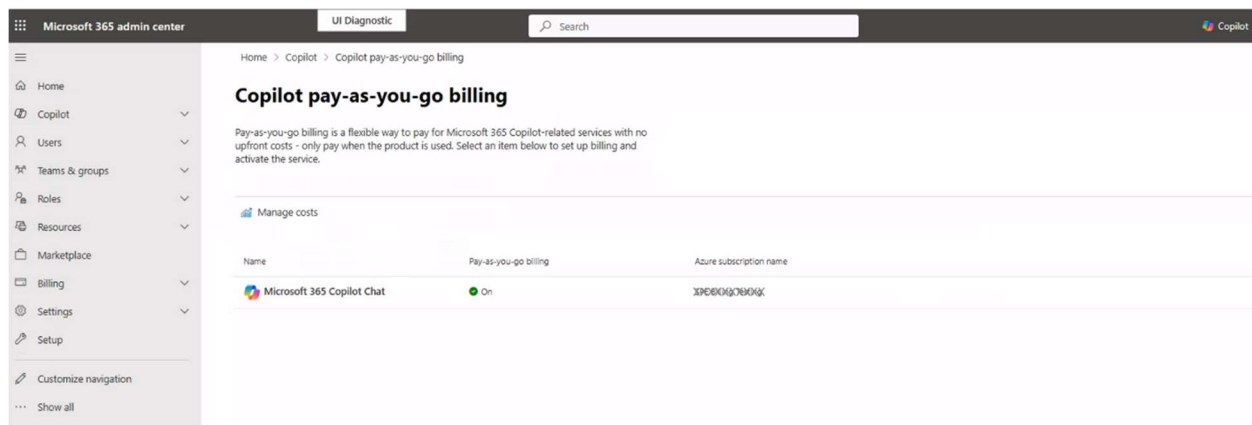
3. Introduction of Copilot Pay-as-you-go Feature in M365 Admin Center

New Feature

How this will affect your organization

Admin users will be able to manage billing for M365 Copilot Chat directly in the M365 Admin Center, without needing to navigate to PPAC. They can set up billing for the Copilot Chat experience, turn off billing, edit billing for unhealthy subscriptions, and view costs in the M365 Admin Center. This will streamline the billing process and provide more control and visibility for admin users.

To access go to Copilot > Settings > Copilot pay-as-you-go billing:



The screenshot shows the Microsoft 365 Admin Center interface. The left sidebar contains navigation links: Home, Copilot, Users, Teams & groups, Roles, Resources, Marketplace, Billing, Settings, Setup, Customize navigation, and Show all. The main content area is titled "Copilot pay-as-you-go billing" and includes a description: "Pay-as-you-go billing is a flexible way to pay for Microsoft 365 Copilot-related services with no upfront costs - only pay when the product is used. Select an item below to set up billing and activate the service." Below this is a "Manage costs" section with a table. The table has three columns: Name, Pay-as-you-go billing, and Azure subscription name. It contains one row for "Microsoft 365 Copilot Chat" with the billing status set to "On" and an Azure subscription ID.

Name	Pay-as-you-go billing	Azure subscription name
Microsoft 365 Copilot Chat	On	XPE6XGJ9BQ9X

When will this happen:

Late March 2025

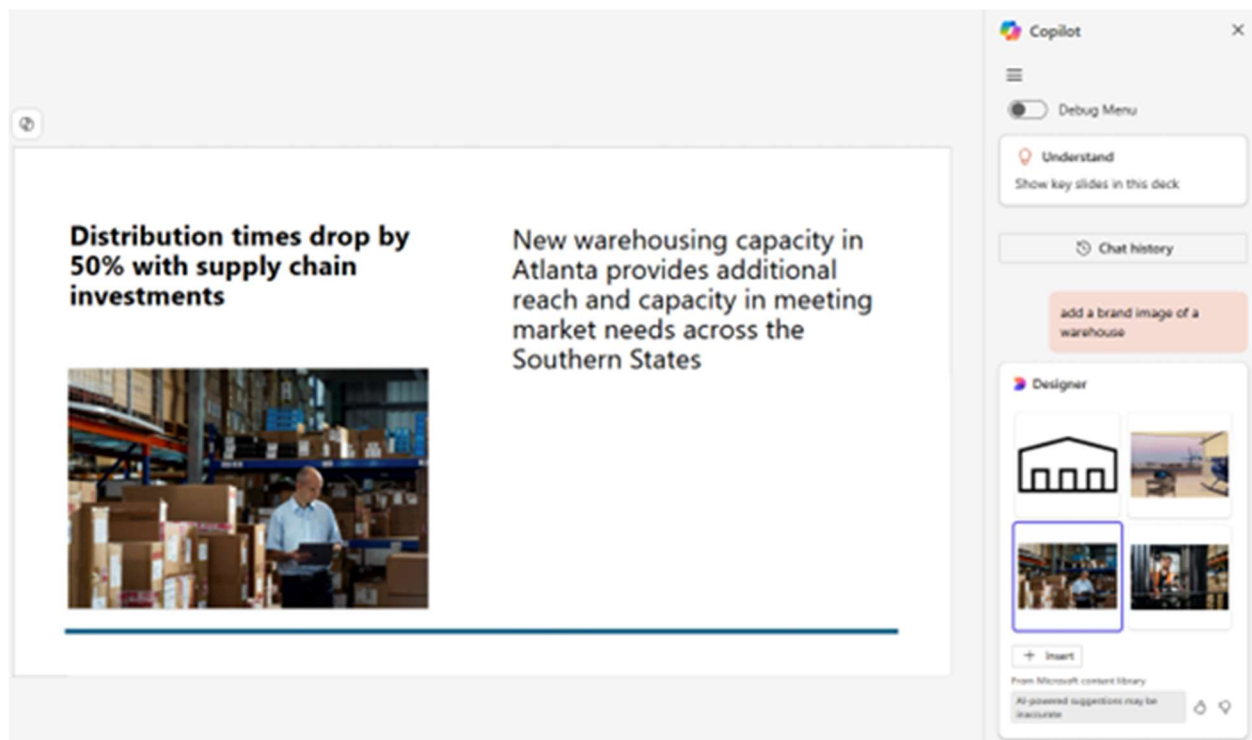
4. Microsoft PowerPoint: Stay on-brand when creating a presentation with Microsoft 365 Copilot

New Feature

How this will affect your organization

Microsoft 365 Copilot in PowerPoint will allow users to create presentations with their organization's brand images using either an organizational asset library (OAL) in SharePoint or a Templafy library.

- [Keep your presentation on-brand with Copilot - Microsoft Support](#) (will be updated before rollout begins)
- [Connect organizational asset libraries to Copilot for an on-brand experience - SharePoint in Microsoft 365 | Microsoft Learn](#)
- [Create an organization assets library - SharePoint in Microsoft 365 | Microsoft Learn](#)



When will this happen?

late March 2025 and expect to complete by early April 2025.